

Parental controls guide

Parental Controls information

Type of guide

Social media privacy guides

Features and Benefits

Twitter's privacy and safety settings can help protect your child from receiving abusive content and report incidents of online bullying or inappropriate content. The settings also give them control over who can contact them and what personal data they share.

What specific content can I restrict?



What do I need?

A Twitter account (username and password)

Step by step guide



For Twitter's privacy and safety settings, go to the Twitter app and click on their profile image to see the menu. Select the 'Settings and Privacy' option from the menu.

Step by step guide



On the next menu, select 'Privacy and safety'.

Step by step guide



Under 'Audience and tagging' make sure the option for 'Protect your tweets' is selected so that only followers and people you approve can see your child's tweets.

Step by step guide



Photo tagging – in the same menu, select 'Photo tagging' to bring up the menu. Set this to 'Only people you follow can tag you'.

Step by step guide



Direct Messages – back in Twitter's 'Privacy and safety' menu, select 'Direct messages' to bring up the menu. Keep 'Allow message requests from everyone' unselected so only people your child follows can send direct messages to them.

Step by step guide



Content you see – Keep 'Display media that may contain sensitive content' unselected to manage the content your child sees. Topics – Manage which topics your child sees first to encourage focussed browsing. Explore settings – Set content location for the explore feature on Twitter. Search settings – Hide sensitive content from searches and remove blocked or muted accounts from searches.

Step by step guide



Discoverability and contacts – If these options are selected, people are unable to find your child by searching for their mobile number or email address.

Step by step guide



Safety mode – Select Twitter's safety mode to automatically block abusive and spammy accounts. This is a temporary setting that will turn off after a select number of days. When the safety mode period ends, your child will receive a notification that recaps who was blocked during this period. Safety mode will need to be set again after each period.

Step by step guide



Reporting and blocking To block a person, go to their Twitter profile click on the three buttons on the top of the screen and select 'Block' and they will no longer see your child's account. To report, select 'report' from the same menu and add the reason why you are reporting them. To mute, so your child does not see their content, select mute from the menu. These options are also available on tweets themselves.